

Points System

EXPLAINED!

The unique Points System gives you the ultimate in flexibility and freedom of choice, allowing you and your family to **design your dream holiday!**

the points advantage

Membership of The Holiday Club has many advantages:

ULTIMATE FLEXIBILITY

- Points are valid for 3 years
- You can borrow twice as many Points as you own
- You can purchase more Points at any stage to add to your Points portfolio

UNLIMITED HOLIDAY ACCESS

- From quick breaks to weeks at a time
- All year round access
- A range of unit sizes available

AMAZING DESTINATIONS

- 160+ Resorts in Southern Africa
- 4000+ Resorts internationally

EASY RESERVATIONS

- Extended call centre hours
- Online reservations 24/7/365



With almost daily changes in family responsibilities and work demands, we understand that your holiday needs may differ from those you had last year, or will have in the years ahead. That is why the flexible Points system gives you the freedom to design your dream holiday around your own and your family's needs.

- WHERE:** You decide when and where you want to go on holiday - either locally or internationally.
- LENGTH:** You choose how long you want your holiday to be.
- SIZE:** You select the number of people travelling and the unit size required.
- QUALITY:** You choose the quality of the accommodation you require.
- POINTS:** You can increase your Points portfolio at any stage.

The Holiday Club holds inventory, to which it has allocated a Points value so that our Members, knowing how many Points they have, can work out what they want to spend their Points on. The value of a week at any resort is determined by:

- The season or time of year.
- The size of the apartment / unit.
- The diamond grading of the resort.
- The location, surroundings and position of the resort.
- The resort amenities.
- Comments received from holiday-makers about the resort.

On pages 100 and 101 under the heading "Understanding the Resort Guide" you will be shown how to work out the exact number of Points you need to confirm your holiday at a particular resort. It will show you how to choose a resort suitable to your needs and the number of Points you require for your particular choice.

USING YOUR POINTS DURING YOUR FIRST YEAR OF MEMBERSHIP (New members only)

When you purchase your Points you are given the choice of whether you want to use these Points in your first year of Membership or if you want to wait for the next year's Points allocation. If you choose to use your Points in your first year, you must complete the Remittance Advice Slip of your Application Form and return this, together with payment of the relevant Membership and Reservation Fees, (see page 62 for help to complete the remittance advice). You will then receive your full year's Points allocation which, are valid for a 36 month period, from date of allocation. Should you not submit this remittance advice, your Points will only be allocated on your first Anniversary date.

AFFORDABLE HOLIDAYS WITHIN REACH

Like most things in life if you don't plan your annual holiday ahead of time there isn't always enough money to take a break when you need and want it most. The Holiday Club helps you overcome this.

Paying for your holiday monthly in advance is the best way to budget to avoid a lump sum payment. In addition, our self-catering accommodation option means no more costly restaurant bills, so you save even more!

Turn to page 61 for more information on the various options available for paying up your fees in order to make use of your Points.

MAKING YOUR HOLIDAY RESERVATION

This directory contains information on all the local resorts that you will have access to when using your Points. Simply look up an area that appeals to you and then read the resort pages to decide on a destination of your choice and the period which best suits your Points portfolio. It is always advisable to have three alternatives ready, in case your first choice is not available. Please also remember to subscribe to our monthly newsletters and look up the resorts on our website as we update this information regularly to ensure that you have the most up-to-date resort information available.

Once you have selected where you want to go you can either call our Reservations call centre on 0861 THC RES (0861 842 737) or log onto www.theholidayclub.co.za and make your reservation online. Read page 71 for more information on how to make a reservation.

USING YOUR POINTS IN ADVANCE

Points can be used two years in advance provided you pay the estimated annual Membership and Reservation Fees for these Advance Points. Only when payment has been received, will your provisional reservation be confirmed.

Please note that provisional reservations will automatically be cancelled, should the necessary payment not be received within 48 hours of making the reservation. For your convenience, have your credit card ready when you phone, or alternatively, you can deposit the amount quoted directly into the Club's relevant bank account.

BANKING YOUR POINTS

Points not used in a particular year are automatically banked for use in the following year. You can accrue Points for two consecutive years but, by the end of the third year, you must have used at least the first year's Points otherwise you will forfeit these Points. Remember, Points can only be banked or used if all your accounts are up to date. Here's an example:

YEAR	BANKING POINTS		CURRENT	USING IN ADVANCE	
	2012	2013	2014	2015	2016
POINTS	20	20	20	20	20
TOTAL			100		

Your Points statement can be viewed on the website or, alternatively, contact our Member Services department who will gladly assist you.

POINTS EXPIRY

Once Points have reached their expiry date, they will automatically expire and be removed from your account. To safeguard these Points, you will need to make a reservation using the Points before they expire. Or use them to secure some of our value-added services, such as car hire or Body Bliss Spa treatments. Please note, to use expiring Points to purchase our value added services your Points cannot expire within the next 60 days. Once your reservation is confirmed, should you change the date of occupation, your choice of resort or cancel your reservation after the expiry date of the Points, the Points will not be reinstated.

You can speak to a Member Services Consultant on 0861 THC RES (0861 842 737) or a Reservations Consultant on 0861 THC RES (0861 842 737) about expiring Points.

Be sure to use your Points before they expire so that you don't miss out.

---> “ The Holiday Club makes family holidays a reality! ”

