

MEMBER WARNING DON'T GET CAUGHT

Beware of wolves in sheep's clothing! A number of Members have fallen victim to bogus sales agents trying to buy or take control of their Points. Beware when you are approached by companies or organisations offering you deals on your holiday Points ownership that sound too good to be true! For peace of mind, always make sure you only deal with an accredited agent of The Holiday Club.



WATCH OUT!

• VACATION HUB INTERNATIONAL (VHI) TRAVEL / MERIDIAN TRAVEL

These companies claim to have a large database overseas that will pay top rentals (because of the exchange rate) for the use of your Points. This is just a ploy to get you to sign an agreement with them.

- Another modus that was recently brought to light is that scammers are offering to rent Members' points with a promise of guaranteed rentals and big payouts if the Member pays a fee upfront into a non-Holiday Club account. Please do not get caught!

• LIST OF DUBIOUS COMPANIES

We do have a list of other organisations and travel companies that should be avoided or have been reported to us as a result of dubious business practices.

• CLASS ACTION SUITS

Beware of companies or individuals claiming to be part of a class action lawsuit against timeshare clubs and exchange companies. Members/owners are promised that the class action is on a 'no win, no fee' basis. However, they are then asked to either join a travel club, or transfer membership to a 'potential third party buyer' with an offer to act against the timeshare company. We are also aware of a class action scheme requiring a cash "contribution" to cover costs.



SELLING YOUR POINTS

- Contact us first if you are approached by individuals or entities offering Resale schemes, Holiday discount schemes and promises regarding new Points ownership deals.
- If you wish to sell your Points, please call us and we will refer you to a reputable resale company who can assist.
- You may not rent out or assign occupancy rights to any other person for financial gain without written consent from the Trustees. A breach of this rule may result in legal action.

Email assist@theholidayclub.co.za or call **0861 THC THC (842 842)** for more information.

“REMEMBER!
IF IT SOUNDS
TOO GOOD
TO BE TRUE -
IT USUALLY IS!”



BUYING NEW POINTS

• ACCREDITED AGENTS

Make sure that you always deal with one of The Holiday Club's accredited agents. Refer page 32 to find out more about our Accredited Agents or contact our Member Services department on 0861 842 842 to verify an agent you wish to deal with.

• PURCHASING ADDITIONAL NEW POINTS

If you are interested in purchasing additional Points:

- Email your name and contact details to sales@theholidayclub.co.za or
- SMS "THC Points", your name and contact details to **34594**, and we will contact you.

• PURCHASING RESALE POINTS

These Points resales are not vetted by us, so beware of outstanding fees or wrong Points balances. Please note that there are a number of distinct disadvantages in purchasing resale Points:

- Membership Tiers & Benefits

Whether you purchase resale Points or Points from any other leisure club or travel company, these Points cannot be combined with your original Holiday Club "purchased Points". Therefore, your Membership Tier and the associated benefits will remain unchanged - irrespective of the number of resale Points you purchase. Also, benefits that were held by the previous Member are not transferrable.

- Outstanding Fees

Resale Points may have outstanding fees attached to them, which you will personally be held responsible for as the new owner.

PROTECTION OF PERSONAL INFORMATION

Never give out your Club Password. Be aware that neither The Holiday Club, nor any of our accredited sales agents, will ask you for security details such as your online booking password or authority to access your accounts on your behalf.