

POINTS SYSTEM EXPLAINED

The Holiday Club's unique Points System gives Members the ultimate in flexibility, freedom of choice and financial planning, allowing you and your family to design your dream holiday.



1 VARIETY OF DESTINATIONS

- Amazing destinations
- **130+ Resorts** in southern Africa
- **4000+ Resorts** internationally

2 EASY RESERVATIONS

- Convenient Call Centre hours
- Online reservations **24/7/365**

3 ENJOY MULTIPLE HOLIDAYS

- From short breaks to weeks at a time
- All year round access
- A range of unit sizes available

4 ULTIMATE FLEXIBILITY

- Points are valid for 3 years
- You can borrow twice as many Points as your annual allocation
- You can add more Points at any stage to your Points portfolio
- Easy Points currency for flexible bookings
- Use your Points for family and friends



AFFORDABLE HOLIDAYS WITHIN REACH

Like most things in life, if you don't plan your annual holiday ahead of time there isn't always enough money to take a break when you need and want it the most. The Holiday Club helps you overcome this. Paying for your holiday monthly, in advance, is the best way to budget to avoid a lump sum payment. In addition, our self-catering accommodation option means no more costly restaurant bills.

Turn to page 35 for more information on the various options available for paying up your fees.

HOLIDAY YOUR WAY

With constant daily changes in family responsibilities and work demands, we understand that your holiday needs may differ from those you had last year. The Points system allows you to book your holiday based on the following factors:

- Where:** You decide when and where you want to go on holiday - either locally or internationally.
Length: You choose how long you want your holiday to be.
Size: You select the number of people travelling and the unit size required.

HOW TO BOOK WITH POINTS

The Holiday Club holds accommodation inventory, to which a Points value has been allocated, so that our Members, knowing how many Points they have, can work out what they want to spend their Points on. The value of a week at any resort is determined by:

- The season or time of year
- The size of the apartment / unit
- The diamond grading of the resort
- The location, surroundings and position of the resort

On page 89 under the heading "Points Calendar" you will be shown how to work out the exact number of Points you need to confirm your holiday at a particular resort.

USING YOUR POINTS DURING YOUR FIRST YEAR OF MEMBERSHIP

Once your membership is processed, you are given the choice of whether you want to use these Points in your first year of membership or if you want to wait for the next year's Points allocation. If you choose to use your Points in your first year, you must complete the Remittance Advice Slip that you can request from our Collections Department on 0861 842 729 and return this, together with payment of the relevant Membership and Reservation Fees. Should you not submit this remittance advice, your Points will only be allocated on your first Anniversary date.

THC GO! Members have unique benefits during the first year. For more information, read page 48.

SAVE YOUR POINTS FOR MORE HOLIDAYS!

Did you know that you can save your Points to access more holiday options? Maybe you want a longer holiday or you want to book a resort in-season that would normally have a higher Points value. You can also save your Points to go on a dream overseas vacation! Points not used in a particular year are automatically banked for use in the following year. Remember, Points do expire after three years so you need to keep an eye on that!

To accumulate even more Points for that special holiday, Points can be used two years in advance, provided you pay the estimated annual Membership and Reservation Fees. You can accrue Points for two consecutive years but, by the end of the third year, you must have used at least the first year's Points otherwise you will forfeit these Points. Remember, Points can only be banked or used if all your accounts are up to date.

	BANKING POINTS	CURRENT POINTS	USING POINTS IN ADVANCE
YEAR	2019 AND 2020	2021	2022 AND 2023
POINTS	20 + 20	20	20 + 20
TOTAL POINTS	100		

USE YOUR POINTS BEFORE THE EXPIRY DATE

Points are valid for three years. Once Points have reached their expiry date, they will automatically expire and be removed from your account. To safeguard these Points, you will need to make a reservation using the Points before they expire, or use them to book a Body Bliss Day Spa treatment, or purchase branded merchandise. Please note that expiry points may be used for the purchase of branded merchandise, provided that the points are expiring at least 90 days or more at the time you place your order.

Once your reservation is confirmed using Points that are due to expire, should you change the date of occupation or your choice of resort or cancel your reservation after the expiry date of the Points, the Points can unfortunately not be reinstated.